

is-phone® communicator Outlook® Edition

Integrated Softphone Client for Microsoft Outlook and Windows Live Messenger

Telephony & Video Features

- Attended/Unattended Call Transfer
- Audio & Video Call and Conferencing (Mixing on the Client) up to 16/4 lines
- Automatic Web Directory Lookup with Individual Online Directory Selection
- Call Hold and Music on Hold
- Call Log History in Microsoft Outlook
- Call Timer
- Caller ID (SIP ID)
- Click-to-Call in Microsoft Outlook and any other Application
- CTI for Hardphones
- Customizable Ring Tones
- Dial out of any Application
- Do not Disturb
- DTMF Support via RFC 2833
- Hook Support
- Import Microsoft Outlook/Exchange Contacts
- Inbound Call "Busy"
- Microphone & Speaker Device Selector
- Microsoft Outlook 2003/2007 Integration
- Mute
- MWI (Voice Mail Message Waiting Indication) and One Click Access to Voice Mail Box
- Record Call on Demand
- Redial Button
- Reject 2nd Call
- Short Dial List
- Soft Keys for Feature Invocation via Feature Codes
- Take Notes during Call
- Telephony Line/Presence Status (from IM, SIP Presence & SIP Dialog)

Audio & Video Specifications

- Automatic Gain Control (AGC)
- Audio Codecs: G.711u, G.711a, G.721, G.723, G.726 (16/24/32/40), Speex (8/16/32), iLBC, GSM (other codecs on request)
- Video Codecs: H.263, H.264, Theora, MPEG4V3
- QoS Support (diffserv, 802.1p)

Instant Messaging Features

- Buddy List
- Chat Log/History within Outlook
- Emoticons Support
- IM Chat Functions and Presence Status
- Live Messenger Integration

Network Features

- Auto Detect IP Address
- SRTP/TLS, STUN/NAT, TCP, UDP and VPN Support

Language Support

- English (other languages on request)

IP PBX Support (certified/tested)

- 3Com, Alcatel, Asterisk, Avaya, Cisco, Nortel, Siemens, SIP Express Routers
- Other SIP based PBXs on request

USB Handset & USB Headset Support

- Eutectics, GN Netcom/Jabra, Plantronics, Polycom CX200/LG-Nortel IP8501 and others

Hardware Requirements

- Audio/Soundcard (in/out)
- Free Disk Space 20 MB
- Intel Premium Processor or compatible processor with at least 1 Gigahertz, Memory 1 GB
- IP Network Connection (Broadband)
- USB Handset or USB Headset is recommended
- Webcam (optional)

Software Requirements

- Windows XP Service Pack 2 or Windows Vista
- Microsoft Outlook 2003/2007
- Microsoft Windows Live Messenger (optional)

